

QUALITY POLICY

The purpose of the Quality Management System is to ensure that the products and services provided to our customers consistently meet or exceed their expectations.

The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable goals with plans in place to ensure that they are improved year on year in conjunction with building mutually beneficial supplier relationships.

It is the policy of Itac Limited to maintain, on a continual basis, an effectively managed Quality Management System. This system is designed to assure customers that the product supplied conforms to the laid down procedures and disciplines of the company and will meet their needs and expectations.

The Management of Itac Limited is firmly committed to the Quality Manual and related Operational Procedures, and the total participation of all personnel is mandatory.

The Management Representative is entrusted with the authority and responsibility for the control of the Quality Management System.

Control of product quality is the responsibility of the Quality Control Technician, who, in the event of differences of opinion on quality matters, can refer such items to the Technical Manager or Managing Director for resolution.

This policy of Quality Management is in place to ensure that the overall organisation goals of the company are met. The goals of this company are to ensure that the best possible product is supplied to our valued clients, and that we are able to meet their needs and requirements as effectively and efficiently as possible.

Management Reviews are regularly held which enables top management to continually improve the effectiveness of the Quality Management System.

Existing quality objectives shall be reviewed and new ones established during Management Review meetings.

Signed :



Paul Armitt
Managing Director



30 March 2017

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